

The Transformational Power of Al Welcome to the

Conversational Economy

March 2024

Bianca Bruhn Managing Director, Google Denmark



Topics



The Transformative Power of AI



The Dawn of the Conversational Economy



Mastering the AI-Powered Conversation - Use Cases



The AI-Driven Future: Getting Started & Adapting the Org.



We've Got This. Let's Go!



The Transformative Power of Al

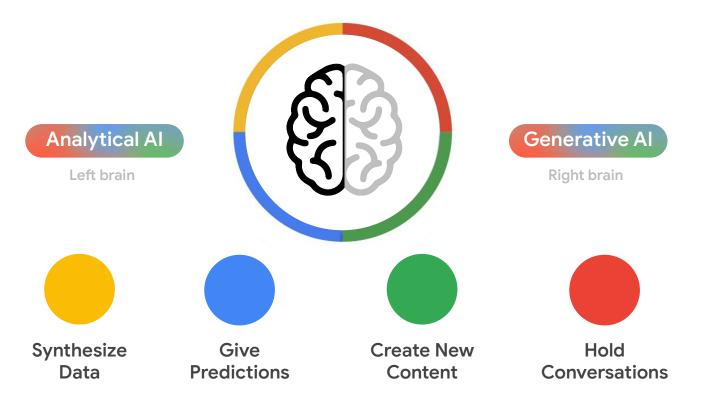
Al Helps Us Daily

From solving important global problems, to supercharging our enterprises and the tools in our pockets

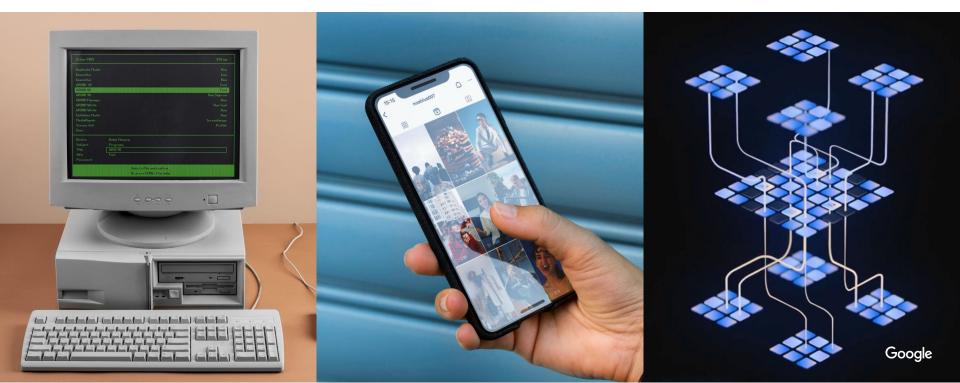


(AlphaFold) maps 200 million+ protein structures using AI - accelerating the research and development process around new medicines and vaccines.

Analytical AI vs Generative AI



Al Represents the Third Big Platform Shift Turning Everything Conversational

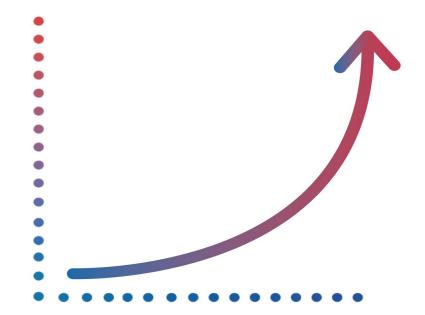




The Dawn of the Conversational Economy

Traditional Search is Changing

Query lengths and visual searches are continuously increasing



We Are Asking More Complex Questions...

Q miami weather in may	J 🕄
Q online dresses with 2-day delivery	V 💿
Q dresses in breathable fabrics	\$
Q trending spring dresses	\$ ③
Q what colors are trending right now	V 💿
Q dress code for outdoor weddings	U 🗘

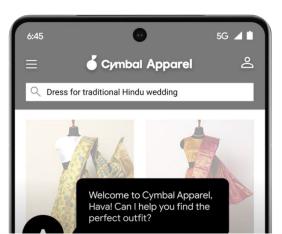


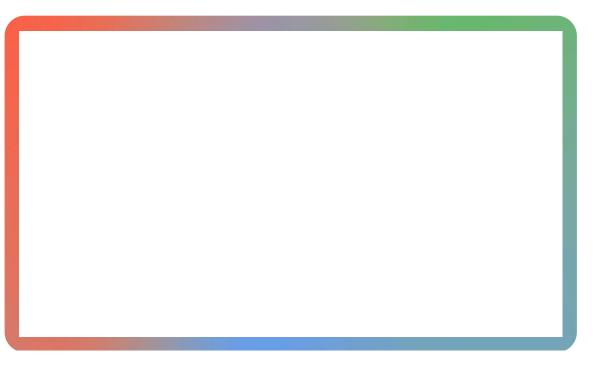
Dress for an outdoor wedding in Miami in a trending colour with 2 day delivery



Before we get going, can you tell me a little bit more about the event?

> Sure. It's a traditional **Hindu** wedding and guests have been asked to dress accordingly. It's an **indoor** event, and I'm not part of the wedding party. My favorite Color is green, but I'm open to **other colors**. The wedding is on **September 10th** and I fly out on the **8th**.



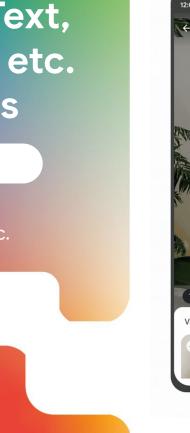


Google

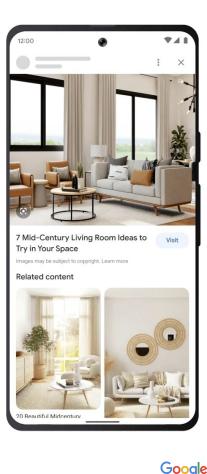
...And We Use Text, Images, Video, etc. in Our Searches

this one in green pls

Multi-modal input allows us to leverage text, video, images, etc.



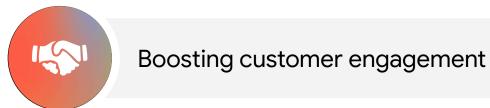






Mastering the Al-Powered Conversation

GenAl Use Cases





Boosting customer experience

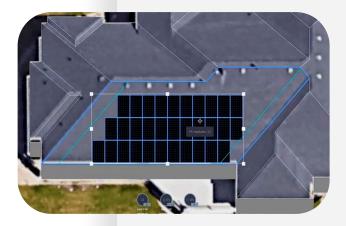


Boosting productivity & creativity

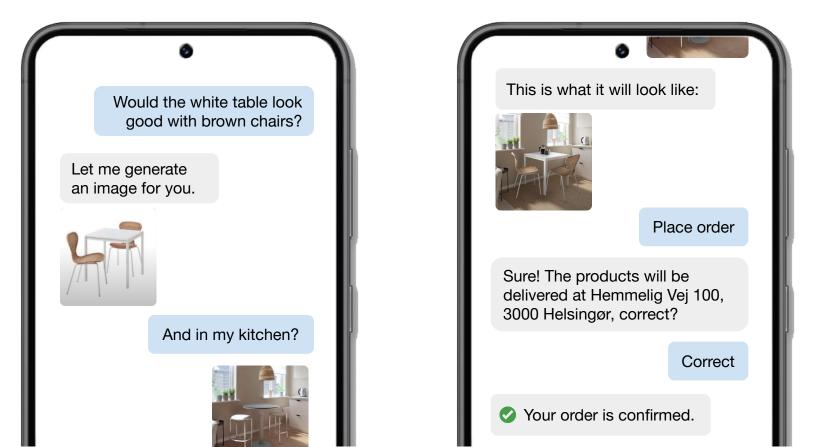








We Expect to be Inspired in New Ways ...



Generative Al



Al prompt:

Skier, early morning, sun in the background

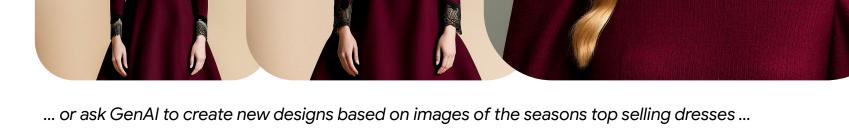




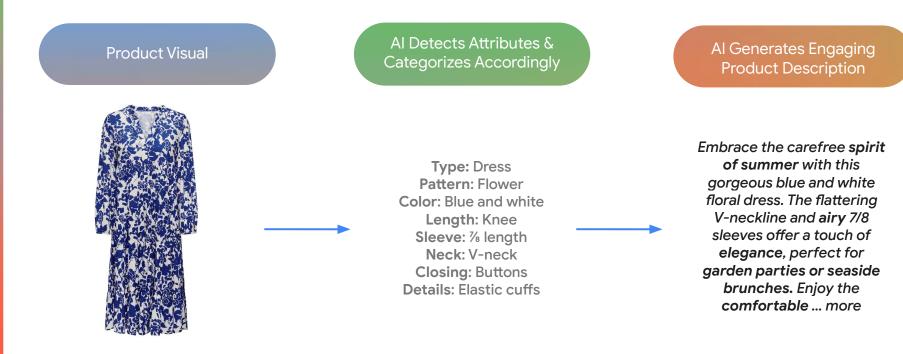
GenAl for

Product Development

Written prompt: A woman's dress made of a heavy, wool blend in a deep shade of burgundy. The dress should have a fitted bodice with a full, A-line skirt. The neckline should be a high, round collar, and the sleeves should be long and fitted. The fabric should have a subtle texture and be adorned with intricate lace trim in shades of black and cream.



Al Detects Attributes, Categorizes, and Generates Engaging Descriptions Ready for the Conversational Era

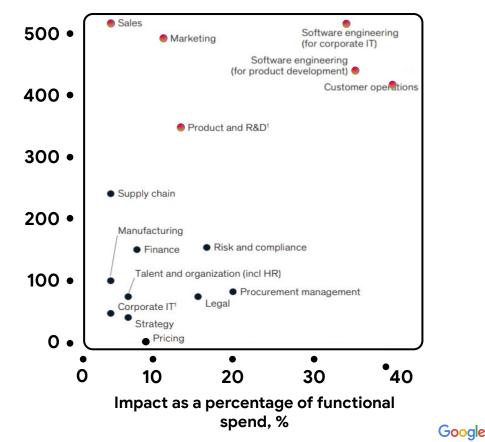




The Al-Driven Future: Getting Started & Adapting the Organization



Impact, \$ billion Represent - 75% of total annual impact of Generative AI



Where to Prioritize Your Al Efforts

Allocate Headcount & Financial Resources Dedicated Al Teams & Budget

~90%

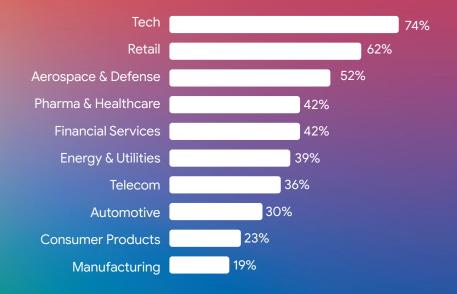
In the process of establishing a dedicated team and budget

Already established a dedicated team and budget

No concrete plans or unsure if/how to integrate GenAl into the business

Almost 90% of organisations plan to have dedicated AI teams before the end of 2024

"Already established a dedicated team and budget" by Industry



Leaders to Embrace Change Management to Succeed with Al

Rethinking Systems & Processes

Transformative Talent Management

Cultivating an AI-Ready Culture

Leadership in the Al-Driven Future

Unique Human Qualities - Critical Thinking, Empathy, Creativity, etc.

Attract Top Talent by Showcasing Your Al Initiatives

Test & Learn Mindset is Critical





Denmark! We've Got This. Let's Go!



Supercharge your creativity and productivity

gemini.google.com

The time is



Google