

Transformation with Al

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Do you need an Al strategy?



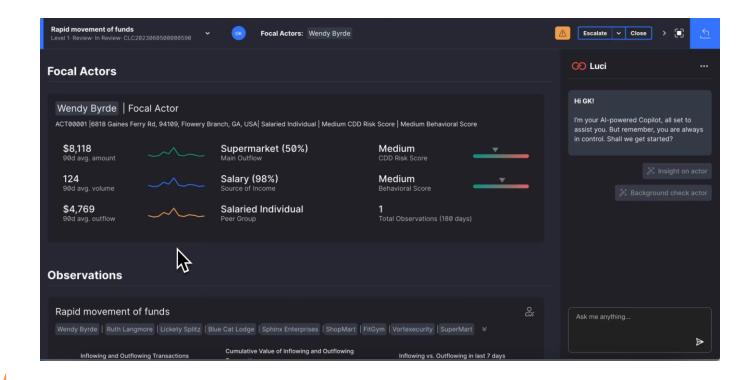
Scalable solutions resides in your ecosystem



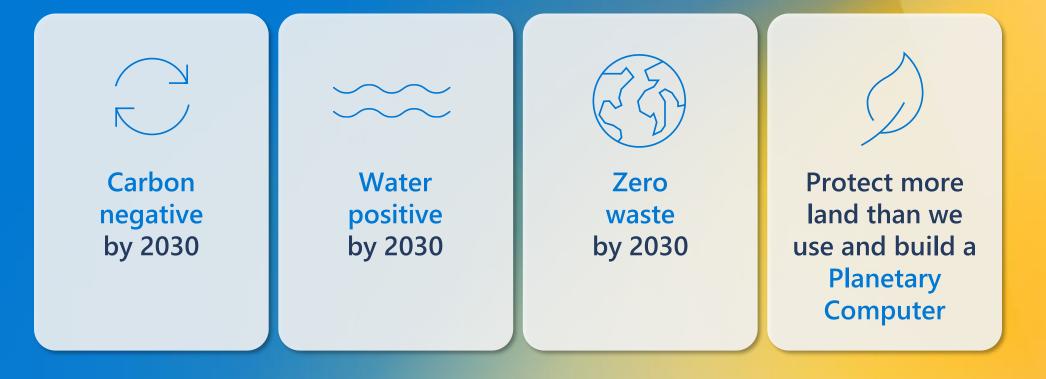
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Meet Luci: An Al-powered copilot

Luci makes navigating the complexities of financial crime prevention simpler and more efficient. No more countless hours spent on data analysis; Luci delivers key insights within minutes. It's more than just a step forward—it's a groundbreaking leap into a new era of work.



Microsoft sustainability promise: Al empowering removal of all emissions by 2050



All datacenters on green energy by 2025

The business results

For every \$1 a company invests in AI, it is realizing an average return of

\$3.5



Average time it takes for organizations to realize a return on their Al investment

Al transformation opportunities

Enrich employee experiences

Reinvent customer engagement Reshape business processes

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Bend the curve on innovation

Transformation through AI will come in Three Steps

Efficiency Improvements

Offering Differentiation

New Business Models

Transformation

Existing focus

Insurance example





Offering 24/7, instant and fully automated customer experience, paying out claims in seconds



Using GenAl to predict and prevent claims, offering claim prevention rather than risk coverage

The journey to becoming AI powered

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Develop leadership capabilities to leverage AI for business outcomes

Be intentional



Human change

Manage the change through robust user enablement programs

Cash in on the value



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Technical skills

Build and iterate technical skills to deliver on business results

Create empowerment to drive innovation

Responsible AI principles



Thank you